

Commanders why is it beneficial for our IDES Soldiers processes thru the Soldiers & Family Assistance Center?

- Help IDES Soldiers with physical disabilities access services feasible to IDES Soldiers needs.
- Building Resiliency Soldier & Family during MED Board process, into civilian life.
- Help Soldiers through the MED Board process adding new condition or current condition.
- Also being in the MED board process we can help Soldiers identified condition that need to be consider in their claim.
- Many IDES Soldiers that are down in the unit's are unaware of the additional resources that the AW2 can provide for a smooth transition from Military to Civilian Life.
- To prepare and empower the Soldier's going though the MED board process with the tools to give a warm hand off to VA Care system.
- Help Soldiers with their appointment and have One stop shop so, in the event they forget of an appointment it is at the same location.
- Friendly SFAC Family
- Provide transition briefing IDES Soldiers once rating's are received.
- Provide ID Card Services IDES Soldiers and Families.
- Provide Information on Transition Benefits
- Provide Resources on employment opportunities.
- Provide work component which includes career planning career counseling provide opportunity of career training while still active duty to adjust to the IDES Soldiers needs.

Soldier & Family Assistance Center



Soldier and Family Assistance Center

1145 Niles Avenue, Bldg 4973
Fort Stewart, GA 31314

Main Desk: (912) 435-9646
DSN 475 -9646



3RD INFANTRY DIVISION

FORT STEWART

SFAC



SOLDIER & FAMILY
ASSISTANCE CENTER

IDES



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0730 to 1630 Monday to Friday
www.stewart.army.mil/acs/sfac.asp

Soldier & Family Assistance Center (SFAC)

A one-stop location where Warriors in Transition, Soldiers going through the Integrated Disability Evaluation System (IDES), and their family members receive assistance through a number of holistic services tailored to their needs.

INFORMATION & REFERRAL (I&R): 912 435 9646

- Serve as an initial point of contact for SFAC programs
- Conducts initial intake and make referrals
- Maintain resource listings on services provided in local community

OUTREACH SERVICES: 912 435 9803

- Provides Community Outreach Services and Referrals
- Performs ACS external organizations referral services
- Coordinates and provides education and training on SFAC services

MILITARY PERSONNEL: 912 435 9789/9797

- Retirement Services
- Transition Management
- CAC and Family Member ID Card support
- DEERS enrollment
- In/Out Processing
- Military Personnel Records Support
- Review and update Enlisted/Officer Records (ERB/ORB)
- IDES Transition Assistance

SOCIAL SERVICES: 912 435 9787

- Crisis Intervention
- Parenting Resources
- Anger & Stress Management
- Relationship Building
- Alcohol & Substance Abuse Education
- Couple/Marital/Family Counseling Referrals
- TCARE – Tailored support for Family Member

FINANCIAL MANAGEMENT: 912 435 9809

- Money Management/Problem Resolution
- Army Emergency Relief (AER) Program
- Budget Guidance
- Retirement Planning
- College Savings
- Insurance & Investments
- Fisher House Foundation Program Assistance ("Hero Miles/Hotels For Heroes")

EDUCATION 912-495-9851

- Education Counseling
- Career Interest Inventories
- Assistance with GOARMYED
- Tuition Assistance & VA Education Benefits

ARMY CAREER ALUMNI PROGRAM (ACAP): 912 435 9663/9807

- Pre-separation Counseling
- Transition Assistance Program Briefing
- Veteran's Administration Benefits Briefing
- Veteran's Administration DTAP Briefing
- Job Search Strategies & Skills
- Interview Techniques

VA LIAISONS FOR HEALTHCARE (VHA): 912 435 9642

- Assist Warriors preparing to separate from the military and new Veterans with the transition of their healthcare from DoD
- Collaboration between the referring Military Treatment Facility and the receiving VA Healthcare Facility to ensure services, are identified and arranged at the VA location

VETERANS OF FOREIGN WARS SERVICE (VFW): 912 435 9805

- VA Benefits Education
- VA Claims Processing and Assistance
- Veterans Outreach

ARMY WOUNDED WARRIOR PROGRAM (AW2): 912 435 9783

- Provides service to meet the needs of the severely wounded
- Advisor on TSGLI/CRSC
- Career, Education Guides and Transition

OMBUDSMAN: 912 435 9798

- Functions as an independent, impartial and neutral mediator for Soldiers and their Family Members
- Provides informal discussion outlets outside formal channels

VOCATIONAL REHAB & EMPLOYMENT SERVICES: 912 435 9748

- Vocational counseling and rehabilitation planning
- Educational Counseling Services
- Assistance in Selecting Career/Employment

INTER-NET CAFÉ

- Providing free long distance telephone service
- Computer Lab with internet computers available
- Free Wi-Fi

LEGAL (MEB Counsel): 912 435 9793/7239

- Provide legal assistance services (Powers of Attorney, Traumatic Service members' Group Life)
- Provide information on the Medical Evaluation Board (MEB)
- Provide information on Physical Evaluation Board (PEB) process

Department of Labor (Veterans Services) 912 370 2595

- Provide assistance with finding work, transitioning into the workforce; building career skills; credentialing military experience and training; and accessing state and federal veterans' services.



SFAC

Mission Statement

We sponsor mutual support, comradeship, and healing for Warriors in Transition, their Family Members and Surviving Spouses by providing the best social, financial, educational, vocational, legal, military, and information/referral services available. We create a supportive environment for Warriors in Transition and their Family members to receive these services. Our efforts are aimed at fostering dignity and independence, enabling the Warrior in Transition to move back to duty or to serve as a vital member of their home civilian community.

Helpful Websites

Directory for Wounded, ill, and injured Soldiers
www.nationalresourcedirectory.gov

Wounded Warrior Project
www.woundedwarriorproject.org

Army One Source
www.myarmyonesource.com

Military Family Care Giving
www.agrilife.org/military

Veterans Affairs
Veterans.georgia.gov

Army Wounded Warrior Program
www.WTC.army.mil/AW2

Disability Benefits For Wounded Warriors
www.ssa.gov/woundedwarriors

Combat Related Special Compensation (CRSC)
www.military.com/benefits/military-pay/special-pay/combat-related-special-compensation.html

Service members' Group Life Insurance Traumatic Injury Protection
www.benefits.va.gov/insurance/tsgli.asp

Information on Community Services
www.cityofhinesville.org/